



QUALITY POLICY STATEMENT

The quality policy of ENVIRO BUILDING SOLUTIONS LTD supports our mission statement, which is:

'Promote a quality-in-all-we-do philosophy with total company effort and commitment to continuous improvement and customer satisfaction'

At ENVIRO BUILDING SOLUTIONS LTD we are committed to quality and therefore complying with the requirements of ISO 9001:2008 as well as on time deliveries and cost effectiveness.

We will strive to provide products and services that meet or exceed our customer requirements and expectations through the following:

- Manufacturing products that meet the customer's specifications.
- Monitoring customer satisfaction.
- Reducing costs to the lowest possible level and sharing the benefits with our customers.
- Delivering on time.
- The setting of meaningful Quality Objectives through the framework of the Management Review, objectives will then be converted into individual measurable objectives for all relevant employees and functions and monitored through our Quality Management System.
- Commitment to the continual improvement of our Quality Management System.

The management team led by the Managing Director is committed to providing a safe environment that promotes the sharing of knowledge, innovation and communication. It will also provide all of the necessary tools and resources needed to ensure quality is maintained and where possible improved.

At ENVIRO BUILDING SOLUTIONS LTD the benefits of having highly competent staff is recognised, therefore individual development, training and education are all of great importance.

We also observe our duty to protect the environment through the sound design of our products, manufacturing processes and services.

The Quality Objective of the Company is to become and remain our customer's "first choice", based on the customer feedback survey. This objective will be reviewed periodically and will be achieved if all staff adhere to the procedures set down for completing their projects and by getting the project Completed **Right First Time**. This will be successful by committing the full resources of the company to execute each project in which we are involved. By employing the best staff and ensuring that their prospects are only limited by their own aims and determination.

All staff must read, understand, implement and maintain the ENVIRO BUILDING SOLUTIONS LTD Quality Management System and procedures.

Everyone within ENVIRO BUILDING SOLUTIONS LTD will be responsible for the Quality of the work they perform. Particular importance must be given to all staff in endeavouring to identify problems, report them and also assist in implementing solutions to them.

The responsibility for ensuring that the requirements of the Quality Manual and ENVIRO BUILDING SOLUTIONS LTD operating procedures are kept up-to-date, understood, implemented and maintained throughout the Company is delegated to the Quality Manager.

Health and Safety at work is an integral part of our duty and service to customers. With Continuous training and a full understanding of safe working practices as set down by ENVIRO BUILDING SOLUTIONS LTD Health and Safety Manual our legal and moral duty will be fulfilled.